

# Randy S. Musick

## ADMINISTRATOR

More than 20 years experience in Long Term Care as Administrator, with a strong emphasis on Continuous Quality Improvement focusing on Resident care and survey preparedness that result in improved survey outcome and Resident quality of life.

## PROFESSIONAL EXPERIENCE AND ACCOMPLISHMENTS

### Fiscal Accountability

- With ConvaCare, oversaw the training and monitoring of nursing documentation of MDS data that resulted in the improvement of Rug Scores from a \$187.00 average daily rate to a \$399.54 average daily rate, adding an additional monthly average of \$75,000.00 to the bottom line.
- With Beverly Enterprises, orchestrated the elimination of CNA and LPN agency hours within two months saving \$64,500 per pay period over prior labor costs.
- In Oklahoma took two facilities that were over budget in expenses and stopped the bleeding within three months. By six months was able to reverse the trend and started meeting budgeted PPD goals.

### Survey Preparedness

- With ConvaCare, placed a strong emphasis on the QI program that resulted in the past three annual surveys receiving Desk Reviews. Each time the verbal response from the Office of Long Term Care to the organization and layout of our Plan of Correction was very positive.
- The quick response to an I&A, that constituted immediate jeopardy, resulted in the deficiency being set at past noncompliance for one day only. Immediately identifying the issues, addressing them through inservices, training, and disciplinary actions, and setting up monitoring systems to prevent further incidents saved the facility from extreme CMP's.
- While with Manor Care, I was asked to go to Ohio in order to address a facility with 28 deficiencies and 3 substandards. I was able to resolve these concerns well in advance of the re-survey. I received 3 deficiencies the following year with a scope and severity of A-C. Received company award for "Most Improved Survey".

### Leadership

- By motivating department heads to take the initiative, was able to change the overall atmosphere of the Fountain Lake Health and Rehab from one that was depressing to one that produced the best facility in the area as evidenced by comments from visitors, families, staff, and surveyors.
- By focusing on employee relation issues and addressing employee concerns was able to totally eliminate nursing agency within two months while with Beverly Enterprises.
- Orchestrated the start-up of the new Fountain Lake Health and Rehab from groundbreaking to moving in. On opening day moved 70 Residents and their belongings to new location within 2 ½ hours without a single incident. Moved all departments to the new location and closed the old facility within 30 days.

## EMPLOYMENT HISTORY

8/07 – 9/07	Administrator	<u>Grace Healthcare of Maumelle</u> : Interim Administrator for Grace Healthcare Inc. for a new, 70 bed facility in Maumelle. 103 Alexandria Drive, Maumelle, AR 72113: Mike Cunningham, D.O. 423-309-6405
2002 – 5/07	Administrator	<u>ConvaCare Management Inc</u> : Fountain Lake Health and Rehab, 1208 Hwy 7 North, Hot Springs, AR 71909: Missy Stroud, D.O. 501-305-3153
2001 - 2002	Administrator	<u>Daybreak Healthcare</u> : Oak Manor, 2901 Sterling Hart Dr., Commerce, TX 75428
2001 – 2001	Administrator	<u>Beverly Enterprises</u> : Regional Nursing Center, 22515 I-30, Bryant, AR 72202

B.A. – Southwestern Adventist College, Keene, Texas      Current NHA License: **Arkansas #1780**